**Obtaining a FEDGEN HPC account**

You need an account on FEDGEN HPC cluster to have access and to submit jobs on the cluster.

To request an account, you must be one of the following;

* A member of The Covenant University body
* A member of a Partner Institution/Organization
* External Party on Commercial Terms

To Proceed with the account request procedure having fulfilled the criteria described above; kindly go to the [Account Registration](https://fedgen.atlassian.net/servicedesk/customer/user/login?destination=portals) Page

**Inactivity Notice and Account Deletion Policy**

Accounts that have been inactive for a period of **one year** will be flagged for deletion. This is to ensure that we are not storing unused data and to avoid data being left without an owner.

Users will receive an email notification prior to the scheduled deletion of their account, giving them the opportunity to log in and keep their account active. If no response is received within one month, the account will be deleted, along with all associated data.